

PERFORMANCE

RESULTS

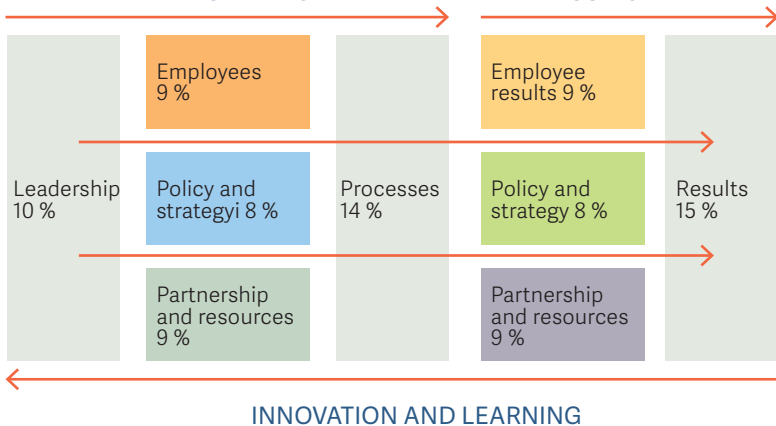


FIGURE 10.55
The Business Excellence Model.